

.....> May 2026, Vol 48.

DFI May Faculty Newsletter!

As the Spring semester draws to a close and graduation approaches, we are pleased to provide the essential details for launching your Summer courses and concluding your Spring terms. In coordination with TCIT, this edition also includes an update on the recent Canvas security incident with a focus on pedagogical best practices for your course records.

We hope you have a wonderful end of the semester, and thank you for reading!



.....> What's New?

1. Support for your Summer 2026 Canvas courses:

Individual assistance from DFI:

If you would like assistance setting up your Canvas course please [Open a DFI Support Ticket](#) and one of our Instructional Support Associates (ISAs) will contact you to assist.

We can assist with:

- Importing content from last summer
- Utilizing [one of the TC templates](#)
- Answering any questions you might have about adding content to your Canvas course
- Show you how to [request your readings through the Course Resource List](#).

Do-it-yourself:

This simple [10-step Canvas Quickstart guide](#) is a great resource for faculty who would like to set up Canvas courses on their own.

2. Canvas Security & Academic Continuity

In coordination with recent updates from TCIT, we want to ensure you have the pedagogical support needed following the recent Canvas security incident. While TCIT has confirmed the system is safe and fully operational, we recommend the following end-of-term best practices to maintain secure and accessible course records:

- [Backup Your Gradebook](#): As a best practice for data continuity, please download a "point-in-time" backup of your Canvas gradebook. You can easily store this in your TC Google Drive.
- [Archive Essential Files](#): We recommend downloading any critical course files or materials to your TC Google Drive, so you are able to access them at any time.
- [Instructional Phishing Awareness](#): Be wary of emails asking for your password, even if they appear to be from "Canvas Support". Official support will never ask for your credentials.

Data & Technical Support

- [Technical Assistance](#): For security questions, password resets, or reporting suspicious activity, please contact the [TCIT Service Desk](#) or call **212-678-3300**.
- [System Status](#): You can monitor the Official [Canvas Status Page](#) for real-time technical updates.

3. Entering Final Grades for the Spring Semester:

When it comes to posting your final grades to Banner, below is a comprehensive, step-by-step instructions that will ensure your success!

- [Submit your grades via the myTC Portal](#)
- For questions about submitting your final grades via [Banner](#). Please [contact the TC Registrar's Office](#)

4. Classroom Technology

The [Digital Futures Institute](#) collaborates with [Media Services](#) (in TCIT) to provide you support for your classroom technology and digital pedagogy needs. See below for two ways to receive support for classroom technology use.

Open a Media Services Request:

Media Services can come and assist you with getting started at the beginning of each class session. Complete a request early to make sure you are on their schedule by filling out a [Media Services request form](#).

Classroom Specific Questions:

If you have a classroom specific technology question, [open a ticket](#) and Media Services will work with you to find an answer.



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